

ANNOUNCEMENT

ON THE MODIFICATION OF THE GENERAL TERMS AND CONDITIONS OF UNICREDIT BANK HUNGARY ZRT.

UniCredit Bank Hungary Zrt. (1054 Budapest, Szabadság tér 5-6.) is amending its General Terms and Conditions with the effective date of 2 September, 2025 as follows:

A) In accordance with the changes in certain legal provisions regarding the Bank's Complaint Handling, sub-clauses **11.1.2., 11.1.4., 11.1.8. and 11.2.2 of Section 11 of Chapter I.** of the General Terms and Conditions containing provisions on complaint handling are amended, and a new sub-clause **11.2.7** is added to Section 11.2.

B) In view of the change in certain circumstances giving rise to the immediate termination of the Framework Agreement by the Bank, sub-paragraphs c) and g) of Section 1.197 of Chapter III. of the General Terms and Conditions are amended with regard to contracts concluded with consumers after 2025.09.02.

Other provisions of the General Terms and Conditions remain unaffected and unchanged in force.

In case of discrepancy between the Hungarian text of this announcement and the present English text, the Hungarian version shall prevail.

Budapest, 2 September 2025

UniCredit Bank Hungary Zrt.