

**Telephone Banking, SMS Service, SpectraNet Internet Banking
and SpectraNet Mobile Banking,
Spectra and Spectra Light Electronic Banking System**

The present List of Conditions enters into force on the 18th December 2023
and is valid until the disclosure of the next List of Conditions.

Disclosed on the 18th October 2023

Details of the modified contents of List of Conditions are in the Announcement.

I. TELEPHONE BANKING

| | |
|----------------------|----------------|
| Admission fee (flat) | Free of charge |
| Service fee | Free of charge |

II. SMS SERVICE

1. SMS services in connection with payment account:

| | |
|--|--------------------|
| Notifications on payment account credits* (They exclude fee credits, and include only credits in connection with term deposits from interest-type credits) | HUF 46,- / message |
| Notifications on payment account debits* (They include only debits from credit repayments from among fee and interest-type debits) | HUF 46,- / message |
| Notifications on group collections received | HUF 46,- / message |
| Notifications on the actual debiting of debit card transactions* | HUF 46,- / message |
| Notifications on orders without sufficient coverage (on HUF accounts – in HUF currency) | HUF 46,- / message |
| Sending of the utilizable balance of the payment account on banking days | HUF 46,- / message |
| Sending of the utilizable balance of the payment account once a week, on the first banking day of the week | HUF 46,- / message |
| Sending of the utilizable aggregate balance of the payment account on the banking day when there is a change in comparison to the previous banking day | HUF 46,- / message |

2. SMS services in connection with debit bankcard:

| | |
|--|--------------------|
| Notifications on successful, unsuccessful and cancelled purchases with the debit card* | HUF 46,- / message |
| Notifications on successful, unsuccessful and cancelled cash withdrawals with the debit card* | HUF 46,- / message |
| Notifications on the limit modifications in connection with the debit card | HUF 46,- / message |
| Sending of the utilizable aggregate balance of the payment accounts for the given bankcard on banking days | HUF 46,- / message |
| Sending of the utilizable aggregate balance of the payment accounts for the given bankcard once a week, on the first banking day of the week | HUF 46,- / message |
| Sending of the utilizable aggregate balance of the payment accounts for the given bankcard on the banking day when there is a change in comparison to the previous banking day | HUF 46,- / message |

3. SMS services in connection with credit bankcard:

| | |
|--|--------------------|
| Notifications on successful, unsuccessful and cancelled purchases and cash withdrawals with the credit card | HUF 46,- / message |
| Notifications on daily closing balance, the amount of credit line obligation. (The Bank is sending this message only if there is a change in the balance during the day. The daily closing balance does not contain the value of authorised transactions that have not been debited on the account.) | HUF 46,- / message |
| Notifications on debiting fees and interest. | HUF 46,- / message |
| Notifications on statement: The total amount of obligations (the closing balance on statement day), the minimum amount of repayment and the deadline of repayment (this message is sent on the following day of statement day). | HUF 46,- / message |

4. UniCredit SMS packages

The following conditions are applicable to the fees of the individual services included in the packages. Upon any special order, the above extra services can be added to the services included in the package with the conditions set forth in the foregoing.

UniCredit SMS – Card Monitoring Package includes the following services:

| |
|---|
| Notifications on successful, unsuccessful and cancelled cash withdrawals and purchases with the debit card* |
| Notifications on the limit modifications in connection with the debit card |

UniCredit SMS – Payment Accounts Monitoring Package includes the following services:

| |
|---|
| Notification on payment account credits* (They exclude fee credits, and include only credits in connection with term deposits from interest-type credits) |
| Notifications on payment account debits* (They include only debits from credit repayments from among fee and interest-type debits) |
| Notifications on the actual debiting of debit card transactions* |
| Notifications on group collections received |
| Notifications on orders without sufficient coverage (on HUF accounts – in HUF currency) |

The due date of the fees is the first banking day after due month.

SMS services can be requested to any mobile phone number belonging to any of the domestic GSM service providers.

Balance notifications in connection with the payment accounts and bankcards are sent by the Bank on banking days until 12.00 p.m. at the latest. SMS notifications in connection with payment account and bankcard transactions are sent within short whiles following the execution of the transactions concerned.

* In addition to the details of transactions, the current account balance will also be sent.

III. SPECTRANET INTERNET BANKING

| | |
|--|---------------------|
| Up-front entry fee: | |
| For SpectraNet Internet Banking Light: | HUF 12.854,- |
| For SpectraNet Internet Banking Plus: | HUF 25.706,- |
| Service fee: | |
| For SpectraNet Internet Banking Light: | HUF 3.213,- / month |
| For SpectraNet Internet Banking Plus: | HUF 6.427,- / month |

| | |
|---|--|
| For authentication based on password sent in text message (SMS): | |
| Fee of text message (SMS) sent by Bank: | HUF 46,-/message |
| For authentication through the use of a Token: | |
| One-off fee of using a Token: | HUF 6.427,- / Token The first two Tokens requested are free of charge. The promotion period is valid until recalled. |
| Token charge for issuing a new Token (when lost or damaged): | HUF 6.427,- |
| For authentication through the use of Vica: | |
| Fee of Vica | Free of charge (Normal fee: HUF 150,- / month, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled, but at least until 2024.03.31.) |
| Queries: | Free of charge |
| Electronic account statement | Free of charge |
| Fees of transfers and other transactions: | According to the List of Conditions for Enterprises, Municipalities and Business Organizations |
| Free format letters/orders: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Help-desk service by telephone: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Releasing Token blocking: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Releasing blocking: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Changing User ID: | HUF 2.571,- |
| Switching from Token authentication to authentication based on password sent by text message (SMS), and vica versa: | HUF 2.571,- |
| Customising SpectraNet | According to unique agreement, min HUF 64.269,- |

IV. SPECTRA AND SPECTRA LIGHT ELECTRONIC BANKING SYSTEM

| | |
|--|--------------------------------|
| Up-front entry fee: | |
| For Spectra Light: | HUF 19.281,- |
| For Spectra: | HUF 44.988,- |
| Providing banking services electronically: | |
| For Spectra Light: | HUF 3.213,- / month |
| For Spectra: | HUF 6.427,- / month |
| New program copy to be installed on a new site: | same as the Up-front entry fee |
| Further client code installation into the client program | HUF 16.068,- / client |
| Queries: | Free of charge |

| | |
|---|--|
| Electronic account statement | Free of charge |
| Fees of transfers and other transactions: | According to the List of Conditions for Enterprises, Municipalities and Business Organizations |
| Free format letters/orders: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Help-desk service by telephone: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Releasing ban: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Sending of new initial log-in password: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Set up of new signature password: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Client program registration: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Generating new unique install program identifier: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| New installation CD (if the original is lost): | HUF 2.571 |
| Local assistance: | HUF 10.283,- per hour (In the territory of Hungary. The duration of assistance includes the travel time from Budapest Centre). |
| Customising Spectra | According to unique agreement, min HUF 64.269,- |

V. MULTICASH CLIENT PROGRAMME

| | |
|--|--|
| Up-front entry fee Basic programme | HUF 51.415,- |
| Up-front entry fee Country module | HUF 19.281,- |
| Additional language for the Basic programme | HUF 19.281,- |
| Additional language for the country module | HUF 10.668,- |
| Multicash only keydisc usage | HUF 10.283,- |
| Providing banking services electronically: | HUF 6.427,- / month |
| Other Fees | |
| New program copy to be installed on a new site*: | same as the Up-font entry fee plus local assistance fee |
| Queries: | Free of charge |
| Fees of transfers and other transactions: | According to the List of Conditions for Enterprises, Municipalities and Business Organizations |
| Help-desk service by telephone*: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Releasing ban*: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Sending of new initial log-in password*: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |

| | |
|------------------------------------|--|
| Set up of new signature password*: | Free of charge (Normal fee: HUF 2,000,-, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Local assistance*: | HUF 10.283,- per hour (In the territory of Hungary. The duration of assistance includes the travel time from Budapest Centre). |
| Customising MULTICASH | According to unique agreement, min HUF 64.269,- |

VI. DDE - DIGITAL DOCUMENT EXCHANGE SERVICE

| | |
|-------------|---|
| Service fee | Free of charge (the standard fee is HUF 1490,- which is not charged by the Bank according to its promotion. The promotion is valid until 01 March 2024) |
|-------------|---|

VII. GENERAL TERMS AND CONDITIONS

The Bank has got the right to correct the level of fees and charges published in the Lists of Conditions once a year. The level of correction can be 15 percentage points higher than the level of the average domestic consumer price index published by the Hungarian Central Statistical Office (HCSO) for the preceding year of publishing the List of Conditions. The Bank may differ the level of correction in favour of the client.

Present List of Conditions is an inseparable part of the General Business Conditions.

This List of Conditions will be valid in conjunction with the currently effective business conditions, the current List of Conditions and Announcements relating to Enterprises, Municipalities and Business Organizations.

In the contracts before 15th March 2014. the „Payment account” is known as „bank account” or „current account”.

**Apply on Multicash contracts signed after 01.03.2015.*