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## **Telephone Banking**

**SMS Service** 

**SpectraNet Internet Banking** 

**UniCredit Mobile application** 

Spectra and Spectra Light Electronic Banking System



### I. TELEPHONE BANKING

Admission fee (flat)	Free of charge
Service fee	Free of charge

### II. SMS SERVICE

### 1. SMS services in connection with payment account

Notifications on payment account credits* (They exclude fee credits, and include only credits in connection with term deposits from interest-type credits)	HUF 36 /message
Notifications on payment account debits* (They include only debits from credit repayments from among fee and interest-type debits)	HUF 36 /message
Notifications on group collections received	HUF 36 /message
Notifications on the actual debiting of debit card transactions*	HUF 36 /message
Notifications on orders without sufficient coverage (on HUF accounts – in HUF currency)	HUF 36 /message
Balance notifications	
Sending of the utilizable balance of the payment account on banking days	HUF 36 /message
Sending of the utilizable balance of the payment account once a week, on the first banking day of the week	HUF 36 /message
Sending of the utilizable aggregate balance of the payment account on the banking day when there is a change in comparison to the previous banking day	HUF 36 /message

#### 2. SMS services in connection with debit bankcard

Notifications on successful, unsuccessful and cancelled purchases with the debit card*	HUF 36 /message
Notifications on successful, unsuccessful and cancelled cash withdrawals with the debit card*	HUF 36 /message
Notifications on the limit modifications in connection with the debit card	HUF 36 /message
Balance notifications	
Sending of the utilizable aggregate balance of the payment accounts for the given bankcard on banking days	HUF 36 /message
Sending of the utilizable aggregate balance of the payment accounts for the given bankcard once a week, on the first banking day of the week	HUF 36 /message
Sending of the utilizable aggregate balance of the payment accounts for the given bankcard on the banking day when there is a change in comparison to the previous banking day	HUF 36 /message

<sup>\*</sup> Beside the details of the transactions, the current account balance will also be sent.



#### 3. SMS services in connection with credit bankcard

Notifications on successful, unsuccessful and cancelled purchases and cash withdrawals with the credit card	HUF 36 /message
Notifications on daily closing balance, the amount of credit line obligation. (The Bank is sending this message only if there is a change in the balance during the day. The daily closing balance does not contain the value of authorized transactions that have not been debited on the account.)	Free of charge (Normal fee: HUF 36 /message, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Notifications on debiting fees and interest.	Free of charge (Normal fee: HUF 36 HUF/message it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Notifications on statement: The total amount of obligations (the closing balance on statement day), the minimum amount of repayment and the deadline of repayment (this message is sent on the following day of statement day).	Free of charge (Normal fee: HUF 36 /message it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)

### 4. UniCredit SMS packages

The following conditions are applicable to the fees of the individual services included in the packages.

Upon any special order, the above extra services can be added to the services included in the package with the conditions set forth in the foregoing.

#### UniCredit SMS - Card Monitoring Package includes the following services

Notifications on successful, unsuccessful and cancelled cash withdrawals and purchases with the debit card\*

Notifications on the limit modifications in connection with the debit card

#### UniCredit SMS – Accounts Monitoring Package includes the following services

Notification on payment account credits\* (They exclude fee credits, and include only credits in connection with term deposits from interest-type credits)

Notifications on payment account debits\* (They include only debits from credit repayments from among fee and interest-type debits)

Notifications on the actual debiting of debit card transactions\*

Notifications on group collections received

Notifications on orders without sufficient coverage (on HUF accounts – in HUF currency)

The due date of the fees is the first banking day after due month.

SMS services can be requested to any mobile phone number belonging to any of the domestic GSM service providers.

Balance notifications in connection with the payment accounts and bankcards are sent by the Bank on banking days until 12.00 p.m. at the latest. SMS notifications in connection with payment account and bankcard transactions are sent within short whiles following the execution of the transactions concerned.



## III. INTERNETBANKING SERVICES (SPECTRANET INTERNET BANKING & UNICREDIT EBANKING)

Az [UniCredit eBanking] szolgáltatás kizárólag a lakossági ügyfelek részére elérhető és értékesíthető.

A SpectraNet Internet Banking Light és a SpectraNet Internet Banking Plusz szolgáltatások a KKV és a vállalati ügyfelek részére értékesíthetők. A lakossági ügyfelek átmigrálása az [eBanking] rendszerbe 2018. szeptember 29-től több hullámban történik.

A már meglévő, még SpectraNet Internet Banking szolgáltatást használó lakossági ügyfelekre továbbra is ezen szolgáltatás kondíciói vonatkoznak

For SpectraNet Internet Banking Light:**	Free of charge (Normal fee: HUF 2,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
For* eBanking**	Free of charge (Normal fee: HUF 2,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
For SpectraNet Internet Banking Plus:**	HUF 4,000
Service fee	
For SpectraNet Internet Banking Light:**	HUF 150 / month
For SpectraNet Internet Banking Plus:**	HUF 150 / month
For eBanking with SMS entry**	HUF 200/ month (The 150 HUF above amount is not charged by the Bank during the promotion period. The promotion period is valid un 28.02.2019.)
For eBanking* with token and mToken entry**	HUF 150 / month
Authentication with password sent in SMS text message	
Fee of text message (SMS) sent by Bank:	HUF 36 /message
Fee of entry message (SMS) sent by Bank:	HUF 0 /message
Authentication with Token	
One-off fee of using a Token:	HUF 5,000 / Token
Token charge for issuing a new Token (when lost or damaged):	HUF 5,000
Release of blocked Token	Free of charge (Normal fee HUF 1,000, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.).)
Authentication with mToken	
Fee of mToken	Free of charge (Normal fee: HUF 150,- / month, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled)
Authentication with ViCA	
Fee of ViCA	Free of charge (Normal fee: HUF 150,- / month, it is not charged by the Bank duri the promotion period. The promotion period is valid until recalled, b at least until December 31, 2020)
Other fees	



Electronic account statement	Free of charge
Fees of transfers and other transactions:	According to the List of Conditions for Private Clients
Help-desk service by telephone:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Releasing Token blocking:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Releasing ban:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Changing User ID:	HUF 1,000

### IV. UNICREDIT MOBILE APPLICATION

The mobile application service (UniCredit mobile app.) is only available for private individuals.

Up-front entry fee:	Free of charge (Normal fee: HUF 2,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Service fee:	Free of charge  (Normal fee: HUF 150 / month it is not charged by the Bank during the promotion period, in case user logs in the application successfully at least once in current calendar month. The promotion period is valid until recalled.)
Other fees	

Other lees	
Fee of activation code text message (SMS) sent by the Bank:	Free of charge (Normal fee: HUF 36 / SMS, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Queries:	Free of charge
Fees of transfers and other transactions:	According to the List of Conditions for Private Clients
Releasing ban:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)

### V. SPECTRA & SPECTRA LIGHT ELECTRONIC BANKING SYSTEM

The Spectra and the Spectra Light services are only available for SME and corporate clients.

#### **Up-front entry fee**

For Spectra:\*\*

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For Spectra Light:**	HUF 15,000
For Spectra:**	HUF 35,000
Providing banking services electronically	
For Spectra Light**	HUE 500 / month

HUF 1,500 / month



Other fees	
New program copy to be installed on a new site:	same as the Up-font entry fee
Further client code installation into the client program	HUF 12,500 / client
Queries:	Free of charge
Electronic account statement	Free of charge
Fees of transfers and other transactions:	According to the List of Conditions for Private Clients
Help-desk service by telephone:	Free of charge  (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Releasing ban:	Free of charge  (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Sending of new initial log-in password:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Set up of new signature password:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Client program registration:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
Generating new unique install program identifier:	Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)
New installation CD (if the original is lost):	HUF 1,500
Local assistance:	HUF 8,000 per hour (In the territory of Hungary. The duration of assistance includes the travel time from Budapest Centre).

### VI. GENERAL TERMS AND CONDITIONS

The Bank has got the right to correct the level of fees and charges published in the Lists of Conditions once a year. The level of correction can be the level of the domestic consumer price indices published by the Hungarian Central Statistical Office (HCSO) during the preceding month of publishing the List of Conditions. The Bank may differentiate the levels of correction in favour of the client.

Present List of Conditions is an inseparable part of the General Business Conditions.

This List of Conditions will be valid in conjunction with the currently effective business conditions, the current List of Conditions and Announcements relating to Private Clients.

In the contracts before 15th March 2014. the "Payment account" is known as "bank account" or "current account".