

# ELECTRONIC BANKING LIST OF CONDITIONS – FOR PRIVATE CLIENTS



*The present List of Conditions effective from: 28<sup>th</sup> of June 2019 (1702) Disclosed on the 27<sup>th</sup> of June 2019*

## Telephone Banking, SMS Service, SpectraNet Internet Banking, UniCredit Mobile application Spectra and Spectra Light Electronic Banking System

Effective from May 3, 2019 sale of the SpectraNet Internet Banking web service to private individuals ceased. Instead, the Ebanking service has been sold. For the existing SpectraNet Internet Banking users, the conditions of this service (below) are still in effect.

### I. TELEPHONE BANKING

|                      |                |
|----------------------|----------------|
| Admission fee (flat) | Free of charge |
| Service fee          | Free of charge |

### II. SMS SERVICE

#### 1. SMS services in connection with payment account:

|  |                 |
|--|-----------------|
| Notifications on payment account credits* (They exclude fee credits, and include only credits in connection with term deposits from interest-type credits) | HUF 36 /message |
| Notifications on payment account debits* (They include only debits from credit repayments from among fee and interest-type debits)                         | HUF 36 /message |
| Notifications on group collections received  | HUF 36 /message |
| Notifications on the actual debiting of debit card transactions*   | HUF 36 /message |
| Notifications on orders without sufficient coverage (on HUF accounts – in HUF currency)  | HUF 36 /message |
| Sending of the utilizable balance of the payment account on banking days   | HUF 36 /message |
| Sending of the utilizable balance of the payment account once a week, on the first banking day of the week   | HUF 36 /message |
| Sending of the utilizable aggregate balance of the payment account on the banking day when there is a change in comparison to the previous banking day     | HUF 36 /message |

#### 2. SMS services in connection with debit bankcard:

|  |                 |
|--|-----------------|
| Notifications on successful, unsuccessful and cancelled purchases with the debit card*   | HUF 36 /message |
| Notifications on successful, unsuccessful and cancelled cash withdrawals with the debit card*  | HUF 36 /message |
| Notifications on the limit modifications in connection with the debit card   | HUF 36 /message |
| Sending of the utilizable aggregate balance of the payment accounts for the given bankcard on banking days   | HUF 36 /message |
| Sending of the utilizable aggregate balance of the payment accounts for the given bankcard once a week, on the first banking day of the week                                   | HUF 36 /message |
| Sending of the utilizable aggregate balance of the payment accounts for the given bankcard on the banking day when there is a change in comparison to the previous banking day | HUF 36 /message |

**3. SMS services in connection with credit bankcard:**

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|--|---|
| Notifications on successful, unsuccessful and cancelled purchases and cash withdrawals with the credit card  | HUF 36 /message   |
| Notifications on daily closing balance, the amount of credit line obligation. (The Bank is sending this message only if there is a change in the balance during the day. The daily closing balance does not contain the value of authorized transactions that have not been debited on the account.) | Free of charge<br>(Normal fee: HUF 36 /message, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| Notifications on debiting fees and interest.   | Free of charge<br>(Normal fee: HUF 36 HUF/message it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Notifications on statement: The total amount of obligations (the closing balance on statement day), the minimum amount of repayment and the deadline of repayment (this message is sent on the following day of statement day).  | Free of charge<br>(Normal fee: HUF 36 /message it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)    |

**4. UniCredit SMS packages**

The following conditions are applicable to the fees of the individual services included in the packages. *Upon any special order, the above extra services can be added to the services included in the package with the conditions set forth in the foregoing.*

**UniCredit SMS – Card Monitoring Package includes the following services:**

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| Notifications on successful, unsuccessful and cancelled cash withdrawals and purchases with the debit card* |
| Notifications on the limit modifications in connection with the debit card                                  |

**UniCredit SMS – Accounts Monitoring Package includes the following services:**

|   |
|---|
| Notification on payment account credits* (They exclude fee credits, and include only credits in connection with term deposits from interest-type credits) |
| Notifications on payment account debits* (They include only debits from credit repayments from among fee and interest-type debits)                        |
| Notifications on the actual debiting of debit card transactions*  |
| Notifications on group collections received   |
| Notifications on orders without sufficient coverage (on HUF accounts – in HUF currency)   |

The due date of the fees is the first banking day after due month.

SMS services can be requested to any mobile phone number belonging to any of the domestic GSM service providers.

Balance notifications in connection with the payment accounts and bankcards are sent by the Bank on banking days until 12.00 p.m. at the latest. SMS notifications in connection with payment account and bankcard transactions are sent within short whiles following the execution of the transactions concerned.

*\* In addition to the details of transactions, the current account balance will also be sent.*

**III. SPECTRANET INTERNET BANKING**

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|---|--|
| <b>Up-front entry fee:</b>  |  |
| For SpectraNet Internet Banking Light:**  | Free of charge<br>(Normal fee: HUF 2,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| For* eBanking**   | Free of charge<br>(Normal fee: HUF 2,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| For SpectraNet Internet Banking Plus:**   | HUF 4,000  |
| <b>Service fee:</b>   |  |
| For SpectraNet Internet Banking Light:**  | HUF 150 / month  |
| For SpectraNet Internet Banking Plus:**   | HUF 150 / month  |
| For eBanking with SMS entry**   | HUF 200/ month (The 150 HUF above amount is not charged by the Bank during the promotion period. The promotion period is valid until 28.02.2019.)  |
| For eBanking* with token and mToken entry**   | HUF 150 / month  |
| <b>For authentication based on password sent in text message (SMS):</b>   |  |
| Fee of text message (SMS) sent by Bank:   | HUF 36 /message  |
| Fee of entry message (SMS) sent by Bank:  | HUF 0 /message   |
| <b>For authentication through the use of a Token:</b>   |  |
| One-off fee of using a Token:   | HUF 5,000 / Token  |
| Token charge for issuing a new Token (when lost or damaged):  | HUF 5,000  |
| <b>For authentication through the use of mToken:</b>  |  |
| Fee of mToken   | Free of charge<br>(Normal fee: HUF 150,- / month, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled, but at least until 2017.12.31.) |
| <b>Queries:</b>   |  |
| Electronic account statement  | Free of charge   |
| Fees of transfers and other transactions:   | According to the List of Conditions for Private Clients  |
| Help-desk service by telephone:   | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| Releasing Token blocking:   | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| Releasing ban:  | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| Changing User ID:   | HUF 1,000  |
| Switching from Token authentication to authentication based on password sent by text message (SMS), and vice versa: | HUF 1,000  |

**IV. UNICREDIT MOBILE APPLICATION**

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|---|--|
| Up-front entry fee:   | Free of charge<br>(Normal fee: HUF 2,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)       |
| Service fee:  | Free of charge<br>(Normal fee: HUF 150 / month it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| <b>Other fees</b>   |  |
| Fee of activation code text message (SMS) sent by the Bank: | Free of charge<br>(Normal fee: HUF 36 / SMS, it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)   |
| Queries:  | Free of charge   |
| Fees of transfers and other transactions:                   | According to the List of Conditions for Private Clients  |
| Releasing ban:  | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.)       |

**V. SPECTRA AND SPECTRA LIGHT ELECTRONIC BANKING SYSTEM**

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|--|--|
| Up-front entry fee:                                      |  |
| For Spectra Light:**                                     | HUF 15,000   |
| For Spectra:**   | HUF 35,000   |
| Providing banking services electronically:               |  |
| For Spectra Light:**                                     | HUF 500 / month  |
| For Spectra:**   | HUF 1,500 / month  |
| New program copy to be installed on a new site:          | same as the Up-front entry fee   |
| Further client code installation into the client program | HUF 12,500 / client  |
| Queries:   | Free of charge   |
| Electronic account statement                             | Free of charge   |
| Fees of transfers and other transactions:                | According to the List of Conditions for Private Clients  |
| Help-desk service by telephone:                          | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Releasing ban:   | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Sending of new initial log-in password:                  | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Set up of new signature password:                        | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| Client program registration:                             | Free of charge<br>(Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |

|   |   |
|---|---|
| Generating new unique install program identifier: | Free of charge (Normal fee: HUF 1,000 it is not charged by the Bank during the promotion period. The promotion period is valid until recalled.) |
| New installation CD (if the original is lost):    | HUF 1,500   |
| Local assistance:                                 | HUF 8,000 per hour (In the territory of Hungary. The duration of assistance includes the travel time from Budapest Centre).                     |

## **VI. GENERAL TERMS AND CONDITIONS**

The Bank has got the right to correct the level of fees and charges published in the Lists of Conditions once a year. The level of correction can be the level of the domestic consumer price indices published by the Hungarian Central Statistical Office (HCSO) during the preceding month of publishing the List of Conditions. The Bank may differentiate the levels of correction in favour of the client.

Present List of Conditions is an inseparable part of the General Business Conditions.

This List of Conditions will be valid in conjunction with the currently effective business conditions, the current List of Conditions and Announcements relating to Private Clients.

In the contracts before 15th March 2014. the „Payment account” is known as „bank account” or „current account”.

\*\* The Bank has terminated and replaced the SpectraNet Internet Banking, Spectra and Spectra Light, Spectranet MobileBanking services and has launched a new eBanking service. The Bank has informed the customer in an announcement about the termination of the old service and the launch of the new one.